



Baseline Service Agreement between Sussex Police and Manor Royal (Business Improvement District)

Date of Agreement: 06/11/2018

(Subject to Annual review. Renewal date: 05/11/2023)

Overview

The purpose of this baseline Service agreement is to establish the extent of the service provided by Sussex Police to the Manor Royal Business improvement District (BID) area, namely Manor Royal Business District following the renewal of the BID. The announcement of the Renewal Ballot will be on 02 March 2018 and, subject to the outcome of the ballot, the second term of the Manor Royal BID will begin on 01 June 2018.

Contacts

Head of Service: Chief inspector Rosie Ross (Crawley and Mid Sussex District Commander)

Service Overview

The "Crawley and Mid Sussex Prevention Team" have geography responsibility for the policing of the Manor Royal area.

There is a permanent team located in the Crawley area and this team is made up of Police Constables, and Police Community Support Officers (PCSO's). These officers and staff are often supported by other volunteers such as Special Constables, and others volunteers who provide the team with additional support during enhanced periods of demand/activity.

The Prevention Team cover the whole of the district and the recent changes within policing allows for a more flexible and targeted approach to Preventing and solving crime. The Prevention team work with

Partners e.g. Council, Environmental Health, on a targeted basis to reduce harm through early intervention to solve problems

The flexible approach to the team of officers and PCSO's deployment on the district is now focused around threat, harm, vulnerability and risk. Officers work shift patterns which may be arranged to suit the needs and demand of the BID and cater for "hot Spots" and peak times based on this.

The Prevention team is committed to working with partners including the Business Community and agencies such as The Crawley and Gatwick Business Crime reduction Partnership and the Crawley Community Safety Partnership to prevent, reduce and Solve crime.

There is also a Sussex Police website with facts and advice to help the public and businesses, and provide contacts to assist members of the public with access to police services in the widest sense.

<https://www.sussex.police.uk/>

Information is available through Twitter (@Sussex_Police or @Crawley_police), or Facebook (@crawleypoliceUK) and although dialogue is encouraged through social medium this does not replace the need to telephone 101 for no emergency issues or 999 for emergencies.

There is also a business continuity plan which covers the subject of Emergency planning and security as well as responding to incidents. This plan is vital to assist businesses to continue when affected by a natural or manmade disaster or major incident. This plan does consider the risks to businesses i.e. people, physical assets or systems, and the negative impact on the business if any or all of them is affected. Business continuity planning is not only driven by terrorism, although it is increasingly becoming a focus

Manor Royal is often used as a thoroughfare by persons committing crime. The new and upgraded CCTV includes ANPR capability which will enhance the police ability identify and track vehicles used in crime.

Specification of service

Policing in this area will be intelligence led and prioritised around Threat, Harm risk and Vulnerability.

The performance delivery Analyst will where applicable provide statistic on a monthly basis and will include yearly comparison data to highlight peak months, days, time and properties/locations

Specific proactive operations will tackle any trends in crime

Targeted visible patrols and effective engagement will be the foundation of the relationship between Sussex Police and the Business Community

Summary

The Manor Royal business falls in the Crawley district boundary. The relationship of Sussex police and its retail and business partners continues to be an important aspect of policing on the district. All partners have an input and impact on this success, but importantly for Manor Royal is the trust and confidence levels the public having in the ability of the police to tackle crime are relevant to the "brand" the bid seeks to continue developing

Budgetary Process

The budgetary process begins in mid-December every year when the Government sets the police grant for each force and through the Police and Crime Commissioner funding where the Council precept is agreed in February and the force budget announced soon after this.

The future

The BID companies and Sussex Police will actively work together in the interests of the BID area to identify ways in which crime can be reduced in the area as well as identifying new initiatives which will help traders and businesses be more aware of how they can help themselves prevent reoccurrence. As specified certain areas may become vulnerable that others within the BID area.

As part of the patrol strategy, regular contact will be made with the Coordinators and any such person relevant e.g. business wardens, as a source for and sharing intelligence with the the police. Contact will be maintained through the Manor royal business watch scheme and other meetings where there is a specific policing purpose.

I, the undersigned, on behalf of Sussex police agree that the contents above reflect the service which is provided to the BID area today. Changes made will be in line with the rest of Sussex Police priorities and resource implications.

External influence can affect the service provided by Sussex Police but I will endeavour to provide the best service possible to the people of Sussex, within the allocated organisational budget

Date..... 01/09/2017

Signed... *Rosie Ross*

Name Chief Inspector Rosie Ross