

## DUALIT

DATE: 2/4/2020

Message:

### WE ARE STILL OPEN

As a valued member of the Dualit community, we wanted to let you know that we are doing all we can to ensure the safety of our staff and customers during these uncertain times.

We are still open at Dualit.com and across our social channels. Our deliveries are continuing, with heightened safety measures to ensure the safety of our warehouse team and our couriers.

Like many businesses we are experiencing some staff shortages, so deliveries may take a little longer than usual to get to you and emails a little longer to reply. Please bear with us, we are working as fast as we can to ensure any disruption to you is minimal.

We are continuing to monitor the situation very closely and will follow all advice issued by the Government and Public Health England. We will keep you up-to-date via dualit.com, email and our social media channels (Twitter @DualitLtd, Facebook @DualitLtd and Instagram @dualit\_ltd).

As ever, we really appreciate your continued loyal support and we wish you and your families well during these challenging times.

With very best wishes,

Leslie Gort-Barten and the Dualit team